

# Jocsan Morera Quiros

Software Engineer

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I'm a Full Stack developer with experience in programming and customer service, recognized for being proactive, resourceful, and persistent in solving problems.  
Currently studying Systems Engineering at Fidelitas University, which has allowed me to strengthen the development of self-learning, creativity and teamwork.  
With each project, my goal is to generate an impressive user experience. Passionate about approaching programming challenges from different angles and collaborating with others to create meaningful web applications.

## PROFESSIONAL EXPERIENCE

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### Correos de Costa Rica | Postal Auxiliary

Sept. 2013 – Jun. 2020

- Customer Service.
- Treatment of operational documentation.
- Postal services processing.
- Experience with eCommerce.
- Provide robust and timely documentation for incident and problem reporting.
- Understand and manage the seriousness of customer problems, prioritizing when appropriate.
- Active participation in analysis and problem solving.

## EDUCATION

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### Universidad Fidelitas | Currently Studying

Bachelor 's Degree in Computer Systems Engineering / 86%

### Universidad Fidelitas

Network Technician CISCO CCNA / 100%

## SKILLS

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- HTML, CSS, Sass, Bootstrap, Tailwind
- JavaScript, React, Pug
- Node.js, Express, SQL, Sequelize
- Git, GitHub, Figma
- CCNA1, CCNA2, CCNA3 & CISCO NETWORK SECURITY
- Linux, Jest, Cypress

## LANGUAGES

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English: 85%  
Spanish: Native